

Price's Alarms

100 - 4243 Glanford Ave
Victoria, BC V8Z 4B9

Phone: (250) 384-4104
Toll Free: 1 (866) 384-4104
Web: PricesAlarms.ca

Other local offices in:

Duncan - 340 Trans Canada Highway
Nanaimo - 6-1850 Northfield Road
Courtenay - 2885-D Cliffe Avenue
Burnaby - 116-3823 Henning Drive
Kelowna - 1-1551 Sutherland Ave
Vernon - 107-2411 Highway 6
Penticton - 3054 Skaha Lake Rd
Edmonton



March 14th, 2020

As an Essential Service, Price's Alarms needs to ensure the protection of both our customers and employees. Our technical team is now operational under enhanced cleaning procedures and distancing protocols to limit exposure to coronavirus COVID-19:

- Dispatch is screening all sites before techs attend to see if anyone has recently travelled internationally, has been tested for COVID-19 within the last 14 days, is symptomatic or has been in the past. If any of the questions are answered in the affirmative, we do not dispatch the tech. Before techs attend sites, they screen the site again with these questions and do not attend if the questions are answered in the affirmative, or if they don't feel the site to be safe
- Techs are not allowed at work if they are sick, especially if they show any symptoms related to COVID-19. If they are symptomatic, they aren't allowed at work and must self-isolate for 14 days
- Techs are instructed to wash hands each time they enter/exit the office. Also, techs are scheduled to come into the office in staggered shifts so that social distancing can be practiced. All of this is monitored and enforced by other staff and our CCTV system
- Techs are instructed to refuse any work on sites that they feel pose an elevated risk of exposing them to COVID-19 infections
- Techs are instructed to wash hands immediately after arriving on sites and again before leaving sites
- Techs are not issued gloves and masks as these things are not recommended by Health Canada and the BCCDC
- Techs are asked not to have phones and tablets signed by customers when collecting payment and reviewing charges
- Techs are instructed to practice social distancing while on sites
- Techs have been issued disinfectant to use inside the company vehicles and other hard surfaces they come into contact with on a regular business

Sincerely,

Adam Cleland
Tech Manager